



AUSTIN STRUCTURED CABLING

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Austin, TX 78744-1139
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512.448.9555

Austin Structured Cabling - Warranty Information

Contract Number: **DIR-TSO-4358**

Austin Structured Cabling LLC hereby affirms that all work has been performed without defect in workmanship or material under DIR's Cooperative Contracts program and carries the standard manufacturer's warranty. If replacement is needed due to manufacturer defect and not due to damage, abuse or neglect by customer, third party, vendor or company and is still under warranty, please contact Jayson LeBlanc: jleblanc@austinstructuredcabling.com. This warranty agreement shall remain in effect for one (1) calendar year(s) from the executed date of completion.

Austin Structured Cabling - Return Policy

Contract Number: **DIR-TSO-4358**

Austin Structured Cabling LLC will accept returns on equipment/materials only purchases within 30 days of receipt of goods. Materials must be in the original package and unopened. Returns are subject to acceptance policy of individual manufacturer supplier.

Labor only and labor and materials cabling projects are not subject to the above stated return policy. Labor only and labor and materials projects are subject to the warranty information provided per the DIR contract.